



LINKAGES – Edition 20

Recent Council Websites to go “Live”

The following Councils are the most recent to have a website developed as part of the LCC Program:

Shire of Denmark – www.denmark.wa.gov.au

Shire of Wiluna – www.wiluna.wa.gov.au

The list of live Council websites can be accessed on the *Good News* page of the LCC website.

Hints & Tips – Live LCC website tips

The first edition of ‘*Hints & Tips*’ was recently distributed to all participating LCC Councils with ‘live’ websites. These Hints & Tips will become a regular feature as part of the LCC Program.

The document contains some of the frequently asked questions, tips for updating websites and some hints from the helpdesk on how to enhance Council websites. We have included as many screen grabs as possible to assist you when putting the hints into practice.

A copy of ‘*Hints & Tips*’ is now available on the Internet & Extranet page of the LCC website at www.linkincouncils.com.

New Tip

It is best practice not to include spaces in file names (especially images). If you save a document with spaces, when it is used as the URL for a website, it will lead to a %20 being put where the space should be. Instead, use a “-” or a “_” if a space is required (*Our_Council.doc* instead of *Our Council.doc*).

Domain Names Australia - Warning

In recent weeks, a number of Councils have reported receiving letters from “Domain Names Australia”, soliciting registration of domains closely resembling the Council’s name.

For example, Shire of Boddington received a solicitation to register the domain name www.shireofboddington.com.

The Australian domain name register “.au Domain Administration Limited (auDA)” have previously issued press releases concerning letters from Domain Names Australia, including the observation that “The communication is headed ‘Domain Name Registration’ and could, in auDA’s opinion, be easily mistaken for an invoice”.

More detail is available at:

<http://www.auda.org.au/about/news/2003071703.html>.

Please note that:

1. All councils in WA are entitled to free use of their .wa.gov.au domain name. eg www.boddington.wa.gov.au
2. There is no need to register a .com or .com.au domain name
3. Even if you do want to register a .com.au domain for a non-council project, a reasonable rate is around \$140 for 2 years, not the \$237 asked for in the solicitation.

Please feel free to contact Matthew Hill, LCC Telecommunications Support, on 9268 4569 to discuss any aspect of the domain name registration process further.

Privacy Statement and Terms & Conditions

As part of the development of Council websites, the LCC Program has developed draft Privacy Statements and Terms & Conditions for inclusion on Local Government websites. These documents can be amended and included on Council websites as required. To access a copy of these templates, please visit the Internet and Extranet page of the LCC website at www.linkincouncils.com.

Is your network up to date?

Lately there has been a great deal of media focus on Viruses with names such as Blaster, Sobig, Nachi and Welchia causing significant disruptions to home users and corporate users alike.

A fully patched PC with up to date Anti Virus software has little chance of being infected by any of these viruses. Microsoft Windows Updates are available from <http://windowsupdate.microsoft.com/>.

Furthermore, Microsoft windows updates are free (aside from the time and cost of downloading the data).

- Is your PC infected with a virus <http://www.linkincouncils.com/net/help/#virus?>
- Is your network accessible from the Internet <http://www.linkincouncils.com/net/help/#filter?>

Please contact Matthew Hill 9268 4569 for further details.

