



LINKAGES – Edition 21

Recent Council websites to “go live”

The following Councils are the most recent to have a website developed as part of the LCC Program:

- Shire of Boddington www.boddington.wa.gov.au
- Shire of Mingenew www.mingenew.wa.gov.au
- Shire of Narembeen www.narembeen.wa.gov.au
- Shire of Tammin www.tammin.wa.gov.au
- Shire of Waroona www.waroona.wa.gov.au
- Shire of West Arthur www.westarthur.wa.gov.au

Hint & Tip - Dynamic Forms

Participating LCC Councils have become very adept at using their websites to disseminate information to their stakeholders. Although websites are extremely well suited for the *distribution* of information, they can also be used as an effective means of *collecting* information.

One of the easiest ways to collect information is by utilising the *Dynamic Forms* feature of the Content Management System. This feature allows you to create an online form that users can complete online and submit to the Council. Upon submission, an email is sent to one or more designated recipients who can reply, collate responses or action as appropriate.

The *Dynamic Forms* feature is a robust and proven technique to obtain feedback, and has a multitude of uses including; customer comments, surveys, road damage report, fire potential hazard report etc.

For more information or assistance, please contact the Helpdesk at helpdesk@linkingcouncils.com

Resource Pool

Activities within Councils are largely similar from Council to Council, with many of the same types of tasks and activities being undertaken.

Given this environment, one obvious question is “as an industry how do we minimize the duplication and reduce the associated costs of creating everything from scratch”? One possible

solution is to develop a whole of Local Government “Best Practices” *Resource Pool*.

This *Resource Pool* would be accessible only by Local Government Authorities and consist of options to browse by category or search by keyword, allowing users to locate and access a large number of useful example and templates documents.

Councils interested in providing resources for this initiative or have a specific content can contact Kieran McCluskey at kmcccluskey@walga.asn.au

Competition - Local Government Portal

What is a Portal? The Local Government Portal will be a “*single point of entry to aggregated Local Government information, content, services and applications*”.

The LCC Program is seeking a name for this Local Government Portal and is inviting suggestions for a name from you. If your idea is selected as the name for the Portal, you will receive a special “mystery” prize for your efforts.

Please email your suggestions/entries for this competition by January 1st, 2004 to competition@linkingcouncils.com

From the LCC Team

You may have noticed that this edition of Linkages is “not quite the same” as previous editions. For those of you who are not aware, the LCC Program has lost a valued member in Kylie Bartlett who has worked tirelessly as the LCC project officer over the last two years. We extend our congratulations and best wishes to Kylie as she commences a new and exciting career in the public relations domain.

Finally, the LCC team would like to wish everyone a safe and happy festive season, and we look forward to the new year when we will be making some major announcements and undertaking some exciting new initiatives.



WESTERN AUSTRALIAN
LOCAL GOVERNMENT ASSOCIATION

LINKING COUNCILS AND COMMUNITIES PROGRAM

Western Australian Local Government Association, Local Government House, 15 Altona Street West Perth WA 6005, PO Box 1544 West Perth WA 6872
Telephone: (08) 9213 2016 Facsimile: (08) 9322 2611 Email: info@linkingcouncils.com Website: www.linkingcouncils.com