



Linkages, Edition 9

Pilot Reference Group websites - update

The Town of Port Hedland and the Shire of Dowerin have now had their websites developed as part of the LCC Program (and using the Portal Master system). If you would like to view these websites, the first be developed as part of the Program, please visit the sites below:

<http://dowerin.walga.yourasp.com.au>

<http://porthedland.walga.yourasp.com.au>

The Shires of Exmouth, Dundas, Bridgetown-Greenbushes, Moora, Denmark, Chittering and Morawa are all in the process of providing content and approving layouts for the development of their websites. We will keep all Councils informed when these websites go live so that Councils can view the different design layouts being used by other participating Councils.

Memorandum of Agreement (MOA) progress

The LCC team has now received 17 signed MOAs to participate in the implementation phase of the LCC Program. The Councils who have signed the MOA and agreed to participate in the next phase of the Program include; the Shires of Cuballing, Bridgetown-Greenbushes, Chittering, Morawa, Northampton, Mukinbudin, Three Springs, Woodanilling, Dundas, Exmouth, Wandering, Kellerberrin, Cunderdin, Wyalkatchem, Narembeen, Carnamah and Ravensthorpe. These Councils will now be working with the LCC team to design and develop their new websites as part of the Program.

Telecommunications Faxback

Country Councils would have received a faxback from Matthew Hill, Telecommunications Support, Linking Councils and Communities (LCC) Program, regarding the Telecommunications subproject. The faxback provided Councils with further information about the Telecommunications subproject and what it will provide to participating Councils. The faxback also sought further information about the current telecommunications status of all Councils. Copies of the faxback can be obtained on the subprojects / telecommunications page of the LCC website at www.linkincouncils.com. Further information can also be obtained by contacting Matthew Hill on 9268 4569.

Helpdesk Update

The LCC Helpdesk team are hard at work assisting the Pilot Reference Group to develop their websites as part of the Program. John Morton and Ellen Dunkley are available to assist Councils who are in the process of developing their structure and content as part of the development of their website under the LCC Program (helpdesk@linkincouncils.com).

Frequently Asked Questions

A number of common LCC questions have been raised at the regional training sessions in recent weeks. The answers to these questions will

continue to be provided in each edition of *Linkages*. The answer to one of the recent FAQs is provided below.

1. Will extra facilities i.e. E-commerce, Electronic Front Counter Forms cost us more, or are all of these extra facilities included in the Annual Service Fee?

The Annual service fee entitles participating Councils to the following services:

1. Web content managements tools (self-management capability)
2. Web Hosting and associated ancillary services (eg. Backup services, disaster recovery, intrusion monitoring)
3. User Support Services
4. Website creation / migration under a "category" structure
 - o Additional services may be procured as required
5. Extranet – Local Government / Association Online Services
6. Access to new / future applications funded through the enhancement planning framework / funding

In addition the following planned services can also be accessed as part of the LCC Program's options:

1. Telecommunications
2. GIS
3. e-Procurement (scope of project to be defined)
4. Any applications funded by individual (or groups of) Councils outside of the Enhancement Planning Framework / funding, and as agreed

Applications funded through the Enhancement Program will not incur an additional fee per annum. Councils may incur transactional fees/maintenance fees as part of the new services to be implemented under the Enhancement Program (eg Online Billing may incur a fee per transaction that would be met by the individual Council. Similarly, there may be a fee to access certain data held by third parties on a transactional or maintenance arrangement).

Additional services to be provided under the Program may incur a charge in addition to the annual service fee. These services and their relevant charges, if any, will be included as appendices to the initial Memorandum of Agreement (MOA) as signed by participating Councils. There may be some services that are implemented in the future that are not part of the Enhancement Program - these may incur additional service fees for those Councils who chose to participate in that particular component of the Program.

